

**GRIEVANCE REDRESSAL/ESCALATION MATRIX:**

The matrix must include the following details:

<b>Details of designation</b>	<b>Contact Person Name</b>	<b>Address where the physical address location</b>	<b>Contact No.</b>	<b>Email-Id</b>	<b>Working hours when complainant can call</b>
<b>Customer Care</b>	SAMEER JOSHI	ALAMANDA GLENDALE SOC. GA ROAD, THANE PIN 400610	7400467601	<a href="mailto:contact@sammwealth.com">contact@sammwealth.com</a>	10am to 6 pm
<b>Head of Customer Care</b>	SAMEER JOSHI	ALAMANDA GLENDALE SOC. GA ROAD, THANE PIN 400610	7400467601	<a href="mailto:contact@sammwealth.com">contact@sammwealth.com</a>	10am to 6 pm
<b>Compliance Officer</b>	SAMEER JOSHI	ALAMANDA GLENDALE SOC. GA ROAD, THANE PIN 400610	7400467601	<a href="mailto:contact@sammwealth.com">contact@sammwealth.com</a>	10am to 6 pm
<b>CEO</b>					
<b>Principal Officer</b>					